

March 16, 2023

We held a general meeting

We recently held a general meeting, which we have not been able to do for quite some time.

Since we are composed of various members with different languages and services, it is very important for everyone to accurately understand important matters, including their aims and thoughts.

For about three years from 2020, communication has been restricted due to the influence of Covid-19, but in that situation, it was difficult to fully express what we wanted to express to each other. In order to understand each other well, I once again feel the value and importance of direct communication.

At this general meeting, we emphasized that our service is a very important and indispensable part of our customers' lives. We all once again confirmed that our responsibility is to continue to provide services that satisfy our customers in a stable manner while continuing to meet the diverse needs of our customers.

In addition, for that reason, we have made improvements so that everyone engaged in work can have hope and motivation and continue to work with peace of mind. We shared that we have made it possible for employees to take on challenges, and that we have established a system for evaluating their hard work and abilities.

We also reaffirmed that it is our responsibility to do our jobs correctly and accurately, and to improve the quality of our services so as not to disappoint our clients, who have understood our efforts and given us their support and encouragement.

All of us will continue to deliver our services with all our hearts. We look forward to your continued patronage and look forward to your continued support.



President Masaki Mikuni